

GULF COAST COMPUTER

159-A Tarpon Bayou Vista, TX 77563

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Thanks for bringing your computer To Gulf Coast Computers. We have installed a few programs on your computer to help you keep it virus and spyware free! They are:

CCleaner, MalwareBytes, SuperAntiSpyWare and MSE (Microsoft Security Essentials)

These are free versions, you may get pop-ups wanting you to upgrade to the paid versions, **DON'T** though, just close the pop-up. We **ONLY** recommend the free versions, just ask us and we will tell you why.

There are a few things you'll need to do to keep your computer running smoothly.

*First of all, familiarize yourself with each program and make sure you keep them updated. Each program has either a button or a tab that will allow you to check for updates. This is very important! So, keep them updated! (All are pretty basic programs that are very similar to each other, so if you get to know one of them you will easily be able to figure out the others). Note when updating, you only want to update the virus definitions and the core program. Look at the options and **UNCHECK** any boxes which offer extra software or free Trials.*

MSE runs in the background when your computer is on. It will automatically keep itself updated.

MalwareBytes and **SuperAntiSpyware** are not automatic. You must **UPDATE** and **Manually Run a Scan** for them to work. *Always check for updates BEFORE Running a Scan.*

CCleaner is a tool that deletes most temp and junk files on your C:/drive. Once open, simply click (Run Cleaner). When it says 100% Cleaning Complete, close it by clicking the red X in the upper right hand corner. We also use **CCleaner** for registry cleaning. Click the Registry box on the left pane, Then click the "Scan for Issues" button. When the green progress bar shows 100%, click the "Fix selected Issues" button. **CCleaner** does not require any updating.

Having an Antivirus product on your computer doesn't mean that it will keep you from getting a virus. It is there to help you get rid of viruses and will only do so by keeping it updated and by running virus scans. We have chosen these programs because we believe they are the best antivirus programs available, they work very well with each other, they are simple to use and best of all, they are FREE!

Good Luck and of course, you can call us if you need any help!

IF YOU SUSPECT A POP-UP IS A POTENTIAL VIRUS:

Open the task manager and end the process.

To do this, enter a Cntrl-Alt-Del sequence. This brings up the task manager. Hilight the Applications tab. Highlight the offending app and click the End Task button.

Note, you may need to do this several times.

(Revised 01/06/2014)